



The Royal Orthopaedic Hospital  
Bristol Road South  
Northfield  
Birmingham  
B31 2AP  
17 May 2017

Dear Whom it may concern,

**Freedom of Information Act Request: Our ref #720**

In response to your Freedom of Information request regarding payment of treatment, please find below the answers to the questions you asked.

1. Prior to April 2017, did the Trust have policy the requesting of identification of foreign nationals prior to providing care?

No

2. In the 12 months to April 2017, did employees or others providing Trust services check any patients' passports before giving them care?

No

- A. Which services?

NA

- B. How many patients were asked for identification in the 12 months to April 2017

NA

- C. How many were asked to provide passports

NA

- D. How many those asked to provide identification did not go on to seek care?

NA

3. What preparations did you make for the new up-front charges for non-emergency care from April 2017?

*As a small elective hospital it is very rare for us to have patients who are not eligible for free NHS treatment and therefore do not have a formal process in place. We treat these patients on a case by case basis in order to have fair treatment to all patients. We do however have oncology that are not eligible, these are treated as private patients and therefore ask for upfront payment.*

4. What projections or estimates have been made of:

- A. The cost of implementation?

NA

- B. The revenue it will bring in?

NA

- C. The potential to deter people from seeking care and consequences on their health and public health?

NA

- D. Compliance with equality and discrimination rules?

NA

5. How do you collect charges for overseas patients after care? Do you have figures and are they available for the cost of doing this, the revenue it brought in, the number of people contacted and the number who paid in the 12 months to April 2016?

- NA

I hope that this response answers your request, however please let me know if it does not. If you are unhappy with the Trust's response you can appeal to:

Jo Chambers, Chief Executive  
The Royal Orthopaedic NHS Foundation Trust  
Trust Headquarters  
Bristol Road South  
Birmingham  
B31 2AP

If you then remain dissatisfied, you have the right under section 50 of the Freedom of Information Act to apply to the Information Commissioner to seek resolution to the matter.

Further details can be found on the website: <http://www.informationcommissioner.gov.uk/>

Yours sincerely

A handwritten signature in black ink that reads "Simon Grainger-Lloyd". The signature is written in a cursive style. Below the signature is a horizontal line that starts under the first part of the name and extends to the right.

**Simon Grainger-Lloyd**  
**Associate Director of Governance & Company Secretary**