



Royal Orthopaedic Hospital NHS Foundation Trust Patient Information

Patient and Visitor Car Parking

Welcome to the Royal Orthopaedic Hospital (ROH).
This leaflet is to inform patients and visitors of the car parking charges at the Hospital.

Patient and Patient Visitor Car Parking

A car park charging scheme for patient and patient visitor car parking is in operation in all patient car park. The main patient and visitor car park is located via Gate C, however there are a small number of parking spaces available for patients and visitors in the parking area at Gate A.

Patients and visitors are able to park for the first 20 minutes in the hospital car parks for free. You will be required to obtain a ticket from the Pay and Display Machine when making use of the free 20 minutes parking. Valid tickets must be displayed on site at all times.

Blue Badge Holders

There are 11 blue badge spaces in the main car park at Gate C, and a further 9 spaces available at Gate A. A concessionary charge of £3.80 applies for all blue badge holders which covers a period of up to 5 hours. **Blue badges must be displayed along side the pay and display ticket.**

Car Parking Charges

Charges for the main Patient Car Park are as follows:

Up to 2 hours: £3.80 Up to 5 hours: £5.00 Up to 24 hours: £7.50

The Pay and Display machines accept card payments and coins only. Notes are not accepted. Patients and patient visitors are advised to have the correct change when attending the hospital. A cash machine and change machine is available on-site and is located opposite the entrance to the X-Ray Department. **Valid tickets must be displayed at all times.**

Discounts for Multiple Visits

Tickets for longer periods may be purchased, with the endorsement of the Ward or Department.

7 day ticket: £17.50 28 day ticket: £50.00

Physiotherapy patients attending two or more appointments per week, or Oncology and Paediatric patients, can apply for a separate weekly ticket:

7 day ticket: £10.00

Forms are available from the relevant Ward or Department and the Welcome Desk or from the Car Park Kiosk (located in the main hospital car park). **The Ward or Department will need to sign and date the application to authorise the application.**

Ward or Department to sign and date the application.

There are two ways in which concessionary tickets can be application:

- A. Purchase a Weekly Ticket from the Pay and Display machines. Once purchased take this ticket and your signed form (see over leaf) to the member of staff in the Car Park Kiosk (situated next to the Motorbike Parking), whereby after validation has taken place, a concessionary pass will be issued to display in your vehicle. This service is available between 7.00am and 6.30pm Monday to Friday.
- B. Take your completed form and payment to the Cashiers Office (situated on the 1st floor of the Outpatients Department) and a ticket will be issued. This service is available Monday-Thursday, 10am-2pm and Friday 10am-1pm

PLEASE NOTE

Only one concessionary ticket per patient is permitted.

£10 and £17.50 weekly tickets are for patients only. If validation does not take place, the machine purchased ticket will be invalid and a Penalty Enforcement Notice may be issued. Monthly tickets can only be purchased from the Cashiers Office.

There is limited parking space on site and the purchase of a concessionary ticket does not guarantee a car parking space.

Valid tickets must be displayed at all times when parking on-site.

State Benefits Claimants

Patients/visitors receiving certain income related benefits, may be eligible to reimbursement. These types of benefit include:

- Income Support
- Guarantee Pension Credit
- Income-based Jobseeker's Allowance
- Income relate Employment and Support Allowance

For more information regarding to see if you may be are eligible, please contact the Health Cost Advice Line on 0845 850 1166.

To claim reimbursement, please take the car parking ticket along with relevant documentation, to the Cashiers (1st floor of the Outpatients Department) :

Monday - Thursday, 10 am - 2 pm and Friday, 10 am - 1 pm.

Reimbursement is not available when the Cashiers Office is closed.

Further information

An attendant will be available Monday to Friday, 7.00 am - 6.30pm, located in the Blue Hut adjacent to the motorcycle parking in Gate C car park.

For information on concessionary tickets please visit the Hospital website at www.roh.nhs.uk.

For all other enquiries, please contact APCOA Parking (UK) Limited on 0345 301 1151.